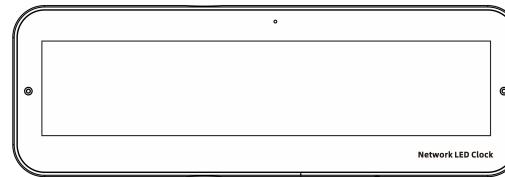


# INSTALLATION GUIDE

## Network LED Clock GEN-3102A03



[www.sponcomm.com](http://www.sponcomm.com)

### Preamble

#### About This Document

- This guide provides essential safety and usage instructions for network audio products, intended for users, installers, and maintenance personnel.
- The Company reserves the right to update this document without notice. Changes will be reflected in future versions. While efforts are made to ensure accuracy, technical details, functions, and descriptions are subject to final interpretation by the Company.
- Please read all sections before use. This document applies to multiple product models; refer to the actual product for specific features and appearance.

### Safety Instructions for Use

#### Transportation Requirements

- Packaging:** Always use the original packaging or equivalent protective materials to prevent damage during transit. Ensure the product is securely fixed inside the packaging.
- Handling:** Avoid dropping, shaking, or subjecting the product to excessive force.
- Environment:** Do not expose the product to extreme temperatures, moisture, or direct sunlight during transportation.

#### Storage Requirements

- Temperature and Humidity:** Store the product in a dry environment with a temperature range of -20°C to 60°C (-4°F to 140°F) and humidity below 85% RH.

- Placement:** Avoid stacking heavy objects on top of the product. Store it in a clean, dust-free area away from corrosive substances. **Power Off:** Ensure the device is fully powered off before long-term storage.

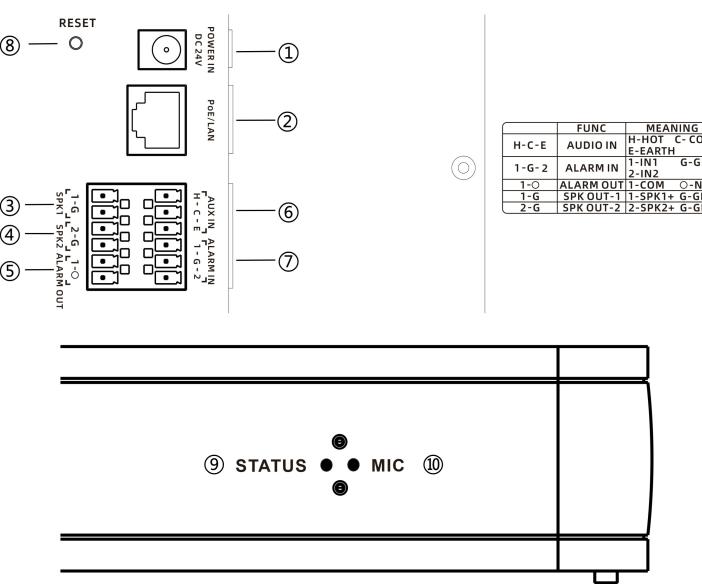
#### Installation Requirements

- Location:** Install the product in a well-ventilated area, away from heat sources, moisture, and flammable materials.
- Mounting:** Follow the installation guide to securely mount the device on a wall or surface. Use only the provided mounting accessories.
- Power Supply:**
  - Use a DC 24V power adapter with the correct specifications or a compatible PoE (Power over Ethernet) injector/switch compliant with IEEE 802.3af/at standards.
  - Ensure cables are routed to avoid tripping hazards or physical damage.

#### Operation Requirements Environment

- Safety:** Do not touch the device with wet hands. Avoid handling cables during thunderstorms to prevent electric shock. **Power Management:** Ensure proper grounding and avoid overloading power circuits.

### Device terminal



① **Power Input:** Supports DC 24V power supply

② **RJ45 Connector:** Supported only with PoE power supply.

③ **Speaker Output 1# Terminal:** Supports a 30W, 8Ω speaker

④ **Speaker Output 2# Terminal:** Supports a 30W, 8Ω speaker.

⑤ **Alarm Output Terminal:** When a relevant task is received, it can trigger a short-circuit output signal

⑥ **Line/Mic Input Terminal:** Connects with a microphone or sound source device

⑦ **Alarm Input Terminal:** Used for receiving external dry contact signal triggers. Configurable Interlinked Tasks, including: Pattern, SIP/P2P Calls, Broadcast Disable.

⑧ **Reset Button:** Press and hold the reset button for 10 seconds, then release. The device will automatically restart

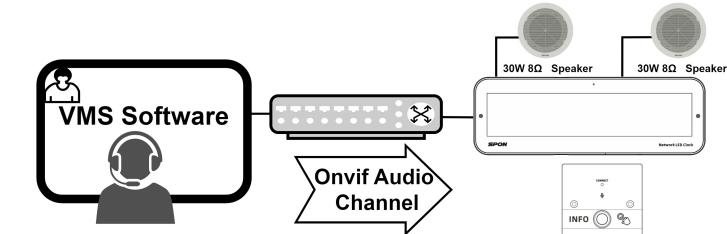
⑨ **Status Indicator:** Status indicator, device startup green light is always on, green light blinking in the task.

⑩ **Built-in MIC:** Supports two-way intercom

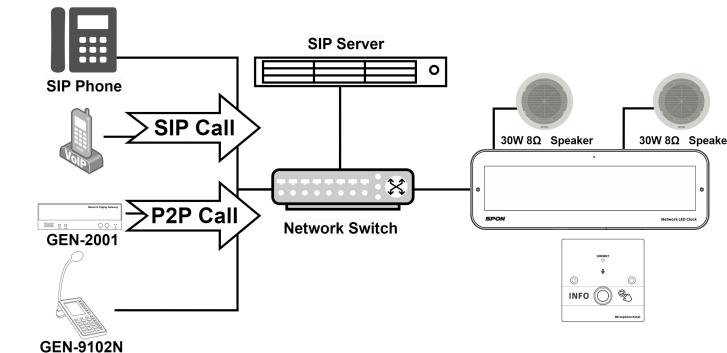
### Status Indicator

Device Operation	STATE	GEN-2001/GEN-3001 GEN-3102A03 GEN-6011A03/GEN-6192A03 GEN-6212A01/GEN-6392A01	SIGNAL	GEN-2001/GEN-3001
Device startup in progress	●		●	
Device startup complete, standby	● Green Continuous green light		●	
Reception SIP/P2P/ONVIF	● (Flashing) Green 0.5 - 0.5sec		●	
Bluetooth audio input	● (Flashing) Green 0.5 - 0.5sec		● Blue Continuous blue light	
LINE/MIC audio input	● (Flashing) Green 0.5 - 0.5sec		● Green Continuous green light (Signal lamp is displayed only when LINE IN is used, and goes out when MIC is used.)	
Pattern execution	● (Flashing) Green 0.5 - 0.5sec		●	

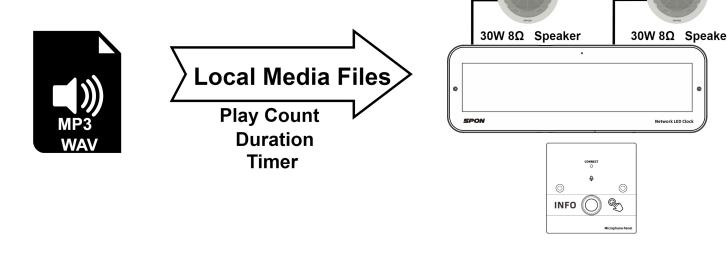
### ONVIF Application



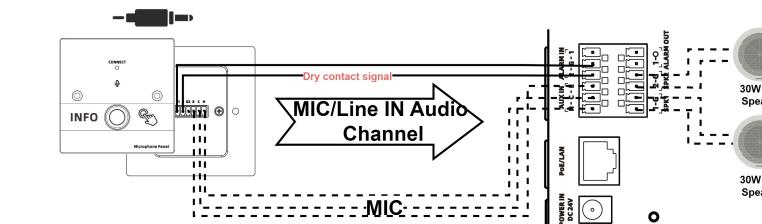
### SIP/P2P Application



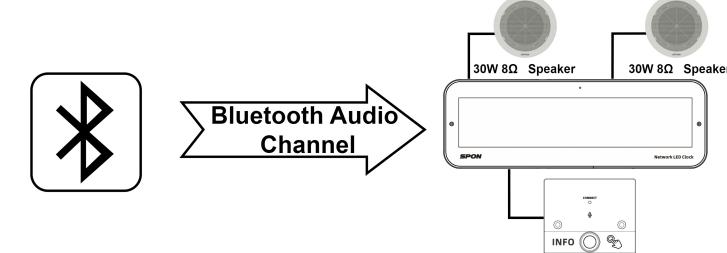
### Local Media Files Application



### MIC/LINE IN Application



### Bluetouch Audio Application



## Device Network Configuration

You can initialize the device and modify the IP address through the IP scanning configuration tool and WEB interface, and this article takes the IP scanning configuration tool as an example. Please contact the technical support to get the installation package, and please refer to the instruction manual of the WEB interface for the operation of the WEB interface.

- The default IP address of the device is 192.168.1.101, you need to make sure that the IP address of your PC is on the same network as the device when you use the WEB page to configure.
- Open the scanning tool and click Quick Scan.

### Scan Configuration Tool

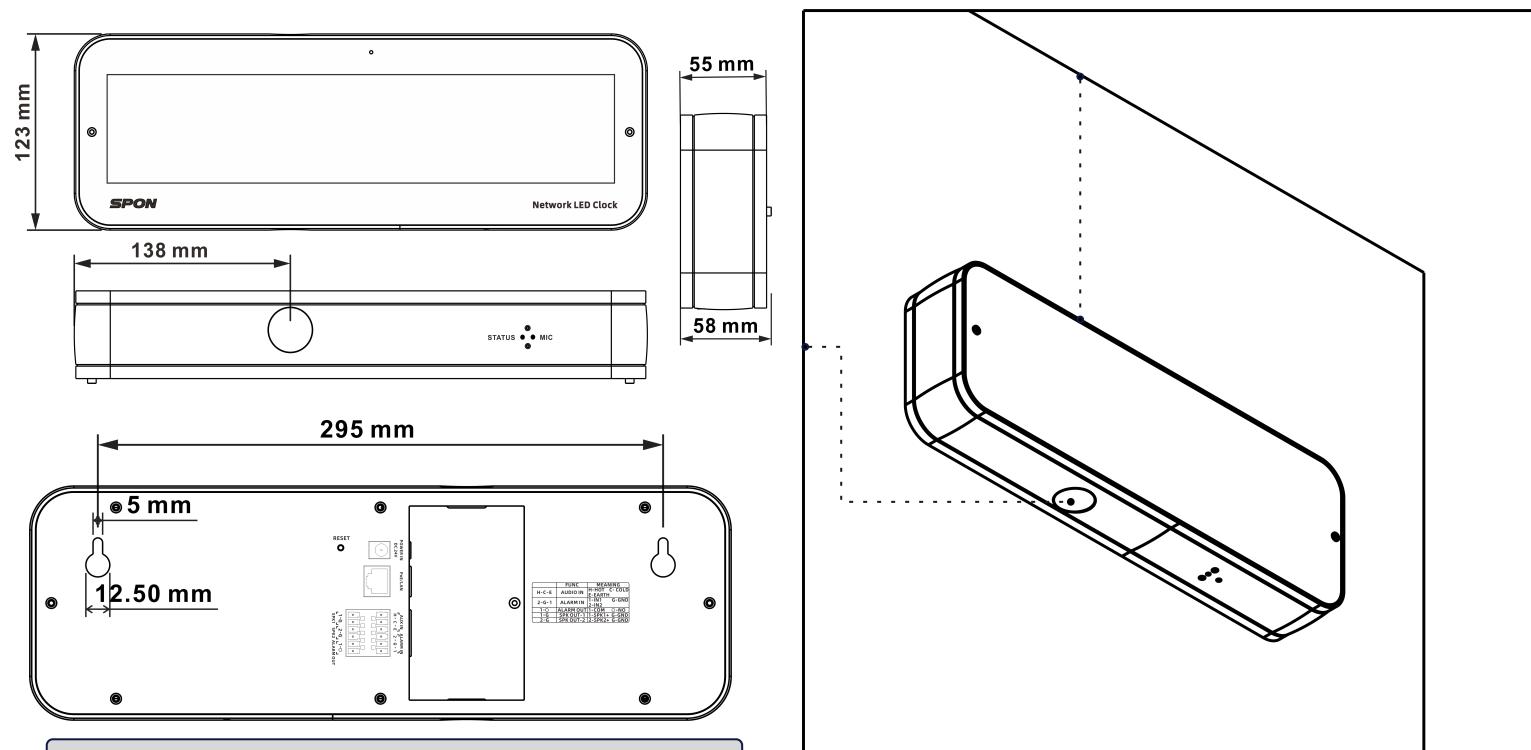
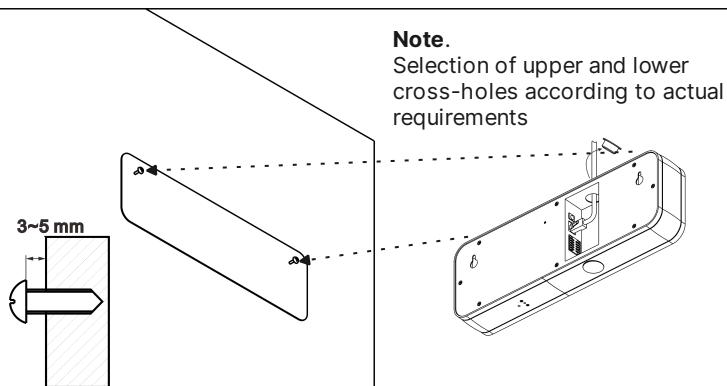
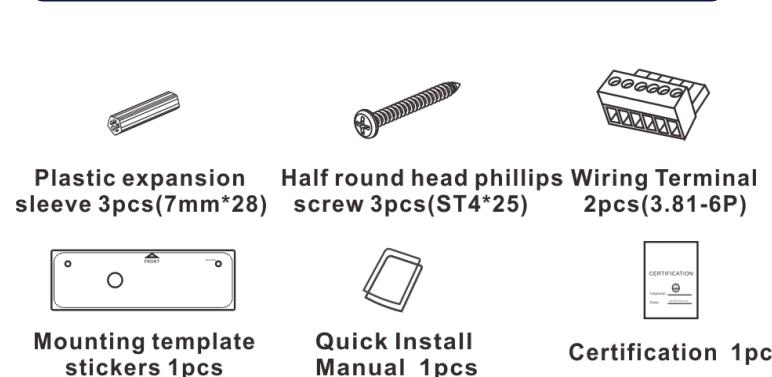
- Click [Config] from the sidebar and then check the end devices to be configured.
- Open the scanning tool and click Quick Scan.
- Configure according to on-site requirements: ID, terminal IP, server IP, gateway IP, subnet mask. Click [OK], the configuration will be automatically delivered, and the device will automatically restart after completing the configuration.

### Scan Configuration Tool

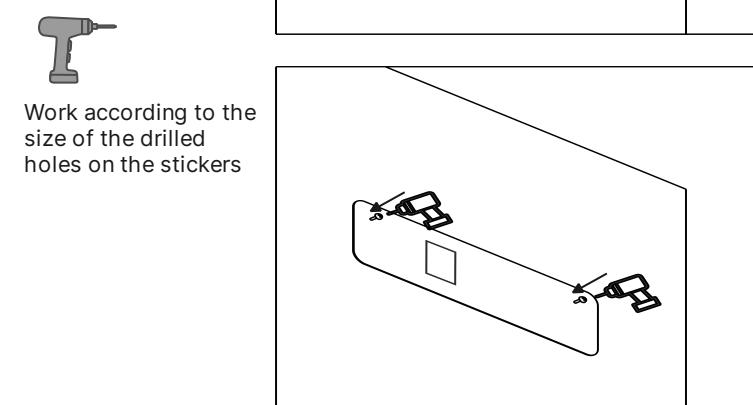
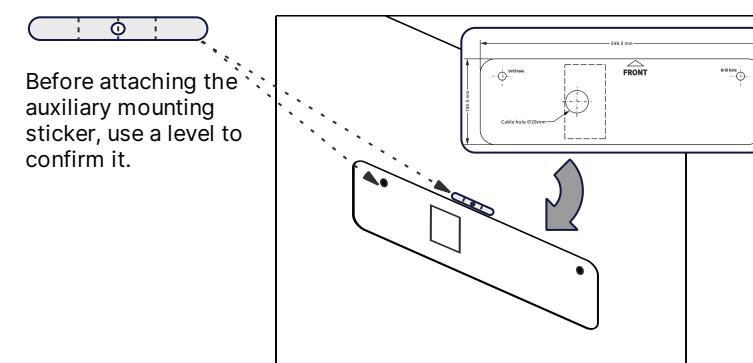
### WEB Login Example

- Open the browser, enter the IP address of the device in the address bar, and press Enter.
- Input user name and password, Default username and password are both admin
- Click the Login button to complete the login

## Product Packing List& Dimensions



### Installation Scenario



## FAQ

### Forget IP

- Use ip scanning configuration tool to configure parameters
- Long press the reset button of the device for 5s and then release it, the device will restart automatically after successful reset (IP after reset: 192.168.1.101)

### Forgot WEB Password

- Long press the reset button of the device for 5s and then release it, the device will restart automatically after successful reset (Password after reset: admin)

### Unable to Log in to the Server

- Check whether the IP of the device and the IP of the server can communicate and whether the network cable is good.
- Check the correctness of the user name or password.
- Check whether the device account has server-related privileges.

### Unable to Connect to Bluetooth or Bluetooth Playback Sound Jams

- check whether to open the device Bluetooth function (need to go to the device WEB page to open, the default off)
- Check whether the name of the cell phone connection Bluetooth is correct (you can go to the device WEB page settings)
- equipment and cell phones or other Bluetooth signal is not good, you can try to try to connect in close proximity.

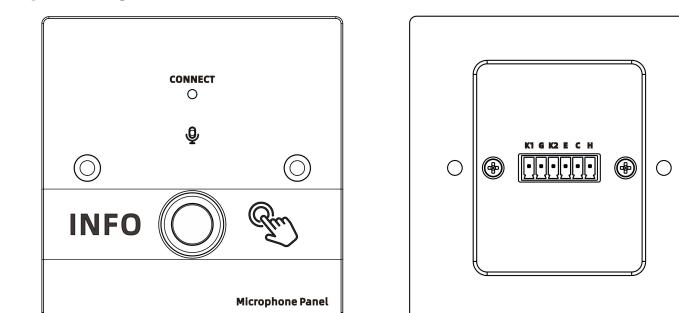
## SPON I CHINA

We provide you with more convenient services. Please contact us through the following ways to obtain more information.

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- Company Email: [inquiry@sponcomm.com](mailto:inquiry@sponcomm.com)
- Address: No.70, Nantang Road, High-tech Zone, Changsha, China.

### Optional accessories

#### GEN-4101



K1	keypad1
G	GND
K2	keypad2
E	EARTH
C	COLD
H	HOT

